

Healthy Choice Portal Instructions 2017

To create a new account on the Healthy Choice portal:

1. Go to www.clevelandclinic.org/healthplan and click on the orange “Healthy Choice Portal” button at top right to access the Login page.
2. At the bottom of the login page click on “Don’t have an account? Create one here.” (see picture below)

Cleveland Clinic
EHP Healthy Choice Program

Login

Login ID
EHPAdmin X

Password

Login

Don't remember me
 Remember me
 Keep me logged in

Forgot your Login ID/Password?

No problem - we can send you a temporary password. Enter your login ID or email address in the box below.

* must be the email in your EHP.MotionConnected profile

Send

If you need assistance please contact support:
Phone: 216-448-2247 ☎ option "Healthy Choice"
Toll Free: 877-688-2247 ☎
Email: EHPWellness@ccf.org

[Don't have an account? Create one here >](#)

3. Enter your EHP or UMR ID number and your Date of Birth: Your health plan number is found on your health plan ID card. Remember: EHP members include “EHP” before numbers (example: “EHP12345678”) and UMR members enter your 8 digit Member ID plan number plus the two digit suffix (example “1234567800”). Note: do not enter group number or your spouse’s health plan number. Your spouse will create their own separate account.

4. Create a user name, password and a security question for future password retrieval if needed.

5. Enter your email address for communications and for future password retrieval if needed.

6. Enter your timezone and demographic information.

7. After you agree to the terms of use and click on the “Submit” button your account will be created and you can link your existing device or order a Pebble device.

8. You will receive a welcome email with full instructions how to click on “Activity Device” to link your activity device.

9. Click on “Device Store” on left side of page to order a new device.

Note: If you have a spouse on the plan they will need to create their own account.

REMEMBER: Check your Healthy Choice portal account at least once per week to make sure data is getting from Fitbit or Garmin into the portal.

Questions? Contact Health Plan Customer Service at 216-448-2247 (option 2) or toll-free at 1-877-688-2247 (option 2) and choose options for “Healthy Choice”