

Modified 2020 Healthy Choice Program Requirements: Chronic

*These requirements have been modified in 2020, due to Covid-19.

You have been identified with AT LEAST ONE of the following targeted conditions (but may not have all of them):

- Weight (BMI over 27)
- High Cholesterol (hyperlipidemia)
- High Blood Pressure (hypertension)
- Asthma
- Diabetes
- Nicotine/Tobacco Use*

Steps to take to qualify for the best premium in 2021:

If you are already in a Coordinated Care Program(s), stay in contact with your care coordinator who will set and review your 2020 goals for each program with you. You must **actively participate** in the Coordinated Care Program(s) for four months and achieve your goals **by November 30, 2020**. You must submit all your final results to your Care Coordinator no later than November 30, 2020.

If you have not joined Coordinated Care yet, follow these steps:

1. Join the applicable Coordinated Care Program(s) before but no later than July 31, 2020.
2. Set goals for each program with your care coordinator. (If you have more than one condition to manage, you will work with only one care coordinator, who will track your participation.)
3. Actively participate in the program(s) for a minimum of four months and achieve your goals by November 30, 2020.

To join the required programs, call the Medical Management Department at 216.986.1050 or toll-free at 888.246.6648 or click on “enroll now” on your Healthy Choice portal dashboard.

*If you have been identified as a nicotine/tobacco user, call 216.448.2247 (option 2) or 877.688.2247 (option 2) for guidance on enrolling in approved nicotine/tobacco cessation programs.

If you believe this correspondence contains incorrect medical information, or if you have additional questions, Cleveland Clinic or Cleveland Clinic Akron General caregivers or spouses should call 216.448.2247 (option2) or toll-free at 1.877.688.2247 (option 2).

How is the privacy of members of the health plans protected in the rollout of the Healthy Choice Program? Under HIPAA, EHP like other health insurers, is permitted to access health data for the purposes of claims payment, health program development and treatment coverage. The correspondence that is sent to EHP members about next steps to participate in Healthy Choice are confidential communications between EHP and its members and contained EHP data generated using claims payment, wellness program and limited medical information. As with any of our healthcare plans and programs, plan member privacy is protected in full compliance with HIPAA.