

Employee Health Plan Mobile App

Cleveland Clinic/Akron General

Access your health benefits on the go with the new app designed for the Cleveland Clinic/Akron General Employee Health Plans, powered by Mutual Health Services.

Download the App

Download the Cleveland Clinic/Akron General Employee Health Plan Mobile App today free of charge from the Apple App Store® or Google Play™ store by searching for **Cleveland Clinic EHP mobile app**. For technical support please call 1-800-218-2205 (Help Desk), or “Contact Us” at MHSCCHSEHPContactUs@MutualHealthServices.com.

First time use of new mobile application

- You will need to download the new mobile app within the Apple App Store (iOS) or Google Play (Android)
- Once downloaded, you will log in into the app to access policy information
- Enter your username and password (the same as you use on CHN.MutualHealthServices.com)
- If you forget your credentials, you can follow the Forgot Username and/or Forgot Password links to recover the information (Note: As a member, you will need to recall/gain access to your email account on file for these features)
- If you have not yet created an account on the Mutual Health Services website, you can follow the Registration link on the website to set up an account

Note: Going forward, new registration or changes to credentials apply to both the website and mobile application regardless of where the change is made. You will need your Member ID (EHP number on the ID card), and other basic self-identifying information in order to complete these steps.

Features

- Check your benefit coverages
- Review your healthcare claims
- View your member ID card information
- Monitor your deductible and out-of-pocket expenses

Look for this app icon:



Scan one of the QR codes with your phone below to be taken to the Apple App Store or Google Play to download the app.

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