

Reimbursement for Antiviral Medication

This information applies to members of the Cleveland Clinic Employee Health Plan, Akron General Employee Health Plan, Weston Employee Health Plan and Cleveland Clinic Out of Area Health Plan.

If you are a member of one of the plans listed above and have purchased and paid out of pocket for generic Tamiflu and the brand Tamiflu® between Jan. 1, 2020, and Feb. 24, 2020:

- **If your prescription was filled at a Cleveland Clinic or CVS Retail Pharmacy (Tier 1)**
 - CVS will reprocess your claim and you will be fully reimbursed.
 - You will receive a check mailed to your home address entered in Workday. Please log in to Workday and confirm your home address is correct. (If your check is mailed to an old address or you misplace the check, EHP will not re-issue a check.)
 - Allow two months for the claim to reprocess and for CVS to issue a check.

- **If your prescription was filled at a non-EHP Tier 1 Pharmacy:**
 - Please mail, email or fax a copy of the following documents to EHP for full reimbursement (view contact information below):
 - Front of your EHP ID card
 - Prescription label or insert, including your name, the medication name, and date of fill
 - Proof of payment (store receipt or credit card statement)
 - If the receipt includes the medication name there is no need for you to provide a prescription label.
 - You will receive a check mailed to your home address entered in Workday. Please log in to Workday and confirm your home address is correct. (If your check is mailed to an old address or you misplace the check, EHP will not re-issue a check.)
 - Allow two months for EHP to process payment and issue a check
 - If you do not have this information, contact the pharmacy where the prescription was filled. They may be able to provide the required documentation.

Send requested documentation to:

Cleveland Clinic Employee Health Plan
3050 Science Park Drive
Mail Code AC332B
Beachwood, OH 44122

Fax: 1.216.448.2055

Email: ehppayded@ccf.org

Any questions? Call 216.448.2247 and press option 2.