Coverage of COVID-19 Services
Updated May 3, 2023

The following summarizes EHP COVID-19 benefit coverage for EHP, EHP Plus, ONA, USW, and Main Campus Residents and Fellows plans.

Effective May 12, 2023, the Employee Health Plan (EHP) will cover COVID-19 related services using the same benefit structure / reimbursement applied to other covered services. EHP will no longer cover COVID and respiratory diagnosis at 100%. If a copayment applies to a service with the diagnosis of COVID, you are now responsible for the copayment. The COVID-19 Public Health emergency (PHE) will expire on May 11, 2023.

COVID-19 Related Services:
Services will be covered as follows:
- Services to diagnose COVID-19: To be covered at 100% in network only. Applicable associated specialty copay, ED and inpatient copay will be applied as per the usual benefit.
- COVID-19 oral anti-viral medications, such as Paxlovid: To be covered consistent with EHP’s current pharmacy benefit plan.

COVID-19 Vaccines & Boosters:
- Coverage will be consistent with EHP’s current pharmacy benefit plan; 100% covered in network only

COVID-19 Testing:
- Symptomatic COVID-19 testing is covered at 100% of the allowed amount when services are provided in network.
- Asymptomatic COVID-19 testing due to exposure is covered at 100% of the allowed amount when services are provided in network.
- Asymptomatic COVID-19 testing for reasons such as school, travel or participation in sports is an excluded benefit
- COVID-19 testing for work is an excluded benefit as it is covered through Occupational Health.

Over-the-Counter (OTC) Testing Kits
- Employee Health Plan (EHP) will no longer cover over-the-counter COVID-19 test kit costs either at the point-of-sale, or through reimbursement after the purchase is made.

Virtual Visits with Providers (such as Express Care Online, Telemedicine, Skype, FaceTime, Zoom):
- Virtual visits coverage for COVID-19 diagnoses will be the same as Virtual Visit coverage for non COVID-19 diagnoses:
  - EHP and EHP Plus in network 100%, no $35 copay for specialty visits; out of network excluded
• ONA and Main Campus Residents / Fellows: Tier 1 100%, no $35 copay for specialty visits; Tier 2 $500 deductible 70/30% after applicable copay; out of network excluded
• Out-Of-Network virtual visits are not covered
• eVisits (with your provider via email, outside of MyChart) are not real-time visits and are an excluded benefit for all diagnoses.

Phone Calls with Providers:
• Phone calls with provider are not covered by EHP for any diagnosis including COVID-19.

Appeals:
Beginning 7/10/23 (60 days after the PHE ends), we will return to standard EHP plan deadlines. This includes the deadline to file claims, appeals, and requests for external review. Additional information on these time frames can be found in your applicable Summary Plan Description.

For more information, click this link to review additional details and resources on Aetna’s website.