Virtual Visits and Express Care Online

- $0 copay and covered 100%, includes specialty care such as Cardiovascular, Orthopedics, and Dermatology
- Virtual face-to-face visits in real-time
- Convenient for college students living outside of the Cleveland area
- If a virtual visit is not right for you, visit CC Express Care with a $0 copay or based on your needs, Urgent Care with a $50 copay or an Emergency Room with a $250 copay.

Office Visits

- $0 copay when using primary care providers (Internal Medicine, Family Practice, OB/GYN, Pediatrics)
- $0 copay for members who use the Main Campus Walk-in Clinic

Cleveland Clinic Pharmacies

- Select Cleveland Clinic pharmacies or Cleveland Clinic Home Delivery for the lowest out-of-pocket expense
- Ask for generic medication to waive the $200 deductible
- Ensure your Cleveland Clinic Pharmacy is obtaining a manufacturer copay card for specialty medication if one is available

Healthy Choice Premium Discount Program*

- Participate in the Healthy Choice program for up to 30% off premiums by meeting personalized medical, nutrition or fitness goals

Coordinated Care*

- EHP offers more than 20 Coordinated Care programs for chronic condition management at no extra charge (some exclusions may apply)
- You may be eligible for reimbursement of copays, durable medical equipment coinsurance, and medication coinsurance if you are actively participating and working toward your program goals

AccordantCare**

- EHP offering care for members and dependents with rare or complex conditions
- Support from a Care Team specializing in your conditions
- $300 yearly incentive offered for participating and following prescribed care plan

*Retirees and Cobra members are not eligible to participate in the Healthy Choice or Coordinated Care programs.
**Retirees are not eligible to participate in the AccordantCare program

For more information, visit the EHP website at employeehealthplan.clevelandclinic.org or call 216.986.1050, option 1