How to create your Healthy Choice portal account

1. Download the EHP Healthy Choice app or go to www.clevelandclinic.org/healthplan and click on the "Healthy Choice Portal" button to get started.

2. Select the option to create an account to access the Account Activation page.

3. Enter your **Health Plan ID** (or **UMR**) **number** and your **Date of Birth**: Your health plan number is found on the top of your Health Plan ID card (example: "EHP12345678"). UMR members should enter the 8 digit Member ID plan number plus the two digit suffix (example: "1234567800"). *Please do **not** enter the group number. **Also, please don't create an account for your spouse; he or she should create his or her own Healthy Choice Portal account – they have their own EHP number.***

4. Enter your email address.
   You'll receive important program announcements and updates via email, throughout the program. This email is also used for password resets. Your email address is required.

   Have a spouse on the health plan? You cannot use the same email address as your spouse.

5. Create a login ID and password.
   These can be whatever you want, within the guidelines. The password must be at least 6 characters and must be letters, numbers or a few unique characters that are listed.

6. Enter your time zone and demographic information for accuracy of your device data.

7. Agree to the terms of use and privacy policy, then select "Submit." Your account is now activated!
   For security purposes, you will be directed to login to your portal using the new login ID and password you just created. Make note of this because you cannot create another if you forget your login information.

8. You may be asked to confirm or update your Primary Care Provider (PCP) for you or any dependent children when you first login to your account. Your spouse will confirm their own PCP on their account.

Your Health Plan ID [   ]

Your Birthdate [   ]
mm/dd/yyyy

You must use a unique email address (a spouse cannot use the same email address, for example).

Email Address
[   ]

Confirm Your Email Address
[   ]

Create a login ID and password. Your password must be 6 or more letters, numbers and/or the following characters: ~ ! # ^ _ *

Login ID [   ]

Password [   ]

Confirm Password [   ]

Security Question
[--- Select a question --- ▼]

Answer
[   ]

The following information is required to ensure the data collected from certain devices is as accurate as possible.

Time Zone [--- Select a Time Zone --- ▼]
☑ Adjust for Daylight Savings?

Gender ● Male ○ Female

Height [--▼] feet [--▼] inches

Weight [   ] lbs.

☐ I agree to the website Terms of Use.
☐ I agree to the website Privacy Notice.

[Submit]