How to Register for the Aetna Health Member Website

Step 1: Go to:  [www.aetna.com]

Step 2: Click Login on the top right side of the screen;

Step 3: Click Register in the Don’t Have an Account? section.

Step 4: Enter your Member ID Number. The ID number is on the Member's ID card e.g., W123456789. If you do not have your ID Number, you may click Social Security number and enter your Social Security number.

Step 5: Enter your Full First Name as it appears on your Member ID card.

Step 6: Enter your Last Name as it appears on your Member ID card, including Jr., III, etc.

Step 7: Enter your Date of Birth;

Step 8: Enter your home zip code and click Continue;

Step 9: Create a User Name, Password and Security Question. Then Click Continue;

Step 10: Now that you are registered for the Aetna Health Member Website, Log In using your new User Name and Password.