How to Register for the Aetna Health Member Website

Follow these steps:

1. Go to www.aetna.com
2. Click LOGIN at the top right side of the screen.
3. Click REGISTER in the “Don’t have an Account?” section.
4. Enter your Member ID Number, found on your Member ID card (Example: W123456789).
   - If you do not have your ID number, select the option to enter your Social Security number.
5. Enter your full first name as it appears on your Member ID card.
6. Enter your last name as it appears on your Member ID card, including Jr., III, etc.
7. Enter your date of birth.
8. Enter your home zip code. Complete the verification steps to secure your account.
9. Click CONTINUE.
10. Create a User Name, Password and Security Question.
11. Click CONTINUE.

You have now registered for the Aetna Health Member Website. Log in using your new User Name and Password.